

Wardlaw Technology- Based Services

- Daily Claims
- Catastrophe Claims
- Appraisals
- QA inspections
- Auto Claims
- Risk Point Analytics

What Have We Handled?

- Hurricanes
- Earthquakes
- Wildfires
- Theft
- Wind, Hail, and Ice Storms
- Floods
- Tornadoes
- Explosions
- Accidents

Benefit from Our Experience

- Nearly \$1.5 billion in losses adjusted in 5 years
- More than one million claims processed over the past decade
- We know how to scale staff based on the severity of an event
- Thousands of trained and certified adjusters are deployment-ready
- The breadth and depth of the adjusters on our roster enables staffing of multiple events at the same time.
- Focusing on helping the insured.

At the heart of all of this is **The Wardlaw Way:**
Using technology to serve our customers with integrity, accuracy and excellence.



How is Fast Track Adjusting Unique?

- It leverages **Catapult™**, a Claims Management System developed exclusively by Wardlaw, to provide carrier clients with secure, web-based access to claims.
- Via **Catapult™**, there is visibility into the status of a claim— 24/7/365.
- Users can send and receive most any data format, including HTML, Fax, and email.
- Fast Track Adjusting claim cycle times are as low as two or three days.
- Claims management can be leveled up to include an onsite adjuster if needed
- The Fast Track Adjusting process is monitored by Wardlaw's Management Team of EGA-level adjusters who also review every claim.
- This real-time access to claims inspires confidence in policyholders and reflects Wardlaw's operational and technological excellence.

Fast Track Adjusting, Wardlaw's desktop adjusting service, was first offered in 1997. By uniquely leveraging our in-house technology department and locating these adjusters at our onsite call center, or at a carrier location, our management team is able to keep close watch on systems, workflows and training. There's minimal ramp-up time and the service is fully scalable. As a result, insurance carriers that engage Wardlaw for Fast Track Adjusting realize labor, cycle time, and adjusting savings.

Should assistance be required with the Fast Track Adjusting process, our **Claims Help Network™** is located onsite in our state-of-the-art, 43,000 sq. ft. Wardlaw Training Center campus for optimal claims management. A crack adjusting management team, comprised of field-tested EGA-level adjusters with more than 300 years of combined experience, oversees the entire Fast Track Adjusting process. The latest communication technology lets our Management Team listen in on calls and coach adjusters as needed. Not a single claim returns to an insurance carrier without one of these managers reviewing and approving it.

With Catapult™ at its foundation, Wardlaw's Fast Track Adjusting provides customers with the ability to track all their claims anywhere 24/7/365 helping them close claims more quickly, the Wardlaw Way – with integrity, accuracy, and excellence.

For more than 10 years, Wardlaw has been sending teams of inside adjusters to work onsite for our customers. Scaled to your needs, we'll send desk adjusters or file reviewers to work next to you, on your systems and performing whatever tasks you choose. It's as easy as that.